



Your saw blade(s) will be cleaned, sharpened to OEM standards or better, and coated in protective wax before being shipped within 7-10 business days of receipt. This timeframe does not include shipping durations. For expedited service, businesses should contact us before sending their blades.

We facilitate hassle-free shipping through UPS Ground. You can utilize our UPS shipping label for any quantity of blades. Below is the breakdown of our shipping charges based on the number of blades you send:

- We no longer offer credit for inbound shipping if you opt to use your own shipping method.
- This policy applies only to the lower 48 states. Standard rates are applicable for shipments from Alaska, Hawaii, and Puerto Rico.
- We do not offer shipping to or from international locations
- Tooling items such as router bits, planer knives and drill bits count 2-1 towards free shipping
- Dado sets are considered as a single blade for shipping calculations
- For a list of items we cannot sharpen please reference our website or contact us

Number of Blades	Inbound Shipping	Return Shipping
1-4	\$15	\$15
5-9	\$15	Free
10 or more	Free	Free

**Additional Charges**

**Tipwork:** We automatically replace up to 2 tips on each blade at a cost of \$5.75 per tip. For any additional tip replacements, authorization is required. Use the section below to grant authorization and to specify if particular blades should receive the extra tipwork, acknowledging the varying value of different blades:

**Additional Tipwork:** I authorize Family Hardware to replace up to \_\_\_\_\_ tips at **\$5.75** each for **all blades or only** the following blades: \_\_\_\_\_

- Note:**
- We replace tips only if necessary, up to the authorized number.
  - Blades requiring more work than authorized will be returned with a “no grind” charge.

**No Grinds:** All blades we receive undergo cleaning and inspection. Due to the weight of the blades, we incur shipping charges both ways, whether or not they can be sharpened. Blades deemed unsharpenable will incur a \$2.50 charge to help cover the labor and shipping costs associated with their handling.

**RETURN TO**

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Email Address \_\_\_\_\_ Phone Number \_\_\_\_\_

**CONTENTS**

Qty	Tool Description	Diameter	Tooth Count	INTERNAL USE ONLY	
				Inbound	Outbound
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>

\*\* You will receive an invoice from us via email upon completion of your order. **Offer Code:** \_\_\_\_\_

<b>INTERNAL USE ONLY</b>	Did the blades come with boxes?	Did the customer use their own shipping?
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